



# CHP+ HIGHLIGHTS

ISSUE 17 :: JUNE 2007

A Resource for CHP+ Community Partners

## Breaking News!

### Identity documents NOT required!

Good News! CHP+ applications processed on or after July 1, 2007 no longer need to include the citizenship and identity documents required by HB 06-1023. This is effective for applications that were received by County Department of Social Service offices, Denver Health and Hospitals or the CHP+ office before July 1, but have not yet been processed. The previous document requirements no longer apply to the CHP+ or the CHP+ Prenatal Program applicants due to the passage of SB 07-211, which was signed into law by the Governor on May 31, 2007.

## CHP+ News

### Rules Update

The CHP+ program submitted rule revisions to the Medical Services Board on May 11, 2007. These changes were needed in order to clarify the rules and add procedures for the counties and Medical Assistance sites. The rules were passed by the Medical Services Board and are effective July 1, 2007. [Click here to access the most recent version of the rules](#) on or after July 1, 2007.

The major changes are: The deletion of HB 06S-1023 requirements, changes to the MCO (HMO) selection/pending process, and the addition of section 600 for the appeal process.

### MCO (HMO) selection/pending process

The timeframe for pending a CHP+ application was changed from 14 calendar days to 10 business days for all missing information, including MCO (HMO) selection. This represents the same period of time but makes it clearer. If the client does not select an MCO (HMO), the application will be denied if the selection is not received in this timeframe. In areas of the state where there is only one participating MCO (HMO) available, counties and Medical Assistance sites are to assign the client to the MCO (HMO), not Anthem. The MCO choice information can be found on the CHP+ Web site at [CHPplus.org](http://CHPplus.org).

### Appeal Process

The CHP+ appeal process was consolidated into its own separate section of the CHP+ rules – section 600. The revised rules clarify the process for counties and Medical Assistance Sites on what to do when an appeal is received. The appeal process for the client has not changed.

### Revised joint application completed

The Department of Health Care Policy and Financing has completed the revision of the Application for Colorado Health Care. This is the application used by clients to apply for Medicaid and CHP+. The new application reflects the changes that have occurred within the two programs – the elimination of asset information and the elimination of provider selection.

We would like to send a special thanks to everyone who participated on the

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## RESOURCE CONTACT INFORMATION

*If you are interested in learning more about CHP+, please contact one of our Regional Outreach Coordinators to set up a presentation or training session or if you would like to invite CHP+ to participate in a special event in your community. \*\* Indicates the person is fluent in Spanish or the organization has Spanish-speaking customer service representatives.*

**Denver Metro Region – Adams, Arapahoe and Douglas counties:**

Ileana Perez\*\*  
720-940-6969

committee: Stacey Moody, Covering Kids and Families; Marivel Guadarrama, ACS; Christine Dauchot, MAXIMUS; Ann Clemens, HCPF; Gayle Fowler, HCPF and Jenny Lucero, Adams County. We couldn't have done it without them.

The new applications can be ordered at [CHPplus.org](http://CHPplus.org) in the materials section.

**CHP+/Medicaid brochure**

The Application for Colorado Health care is used by clients to apply for Medicaid and CHP+. Because of this dual application process, the Department of Health Care Policy and Financing felt it would be helpful for clients, providers and community partners to have a simple brochure that explains both the Family Medicaid and CHP+ programs. This brochure can be ordered starting July 3 by visiting the [CHPplus.org](http://CHPplus.org) materials section.

**New CHP+ HMO contract manager**

CHP+ has a new HMO contract manager. Her name is Amy Scangarella. Amy is managing the contracts with all HMOs, including Kaiser, Rocky Mountain, Denver Health and Colorado Access. Amy officially started with CHP+ on June 25th. In her previous role, Amy was a children's policy specialist for Medicaid. Prior to that, Amy worked at ACS, CHP+ and Rocky Mountain Health Plan. She brings with her great experience and energy!

**Dental update**

Delta Dental has been awarded a new contract and will continue to serve as the dental carrier for CHP+ for the 2007-2008 year.

Starting on July 1, 2007, dental benefits for families will increase from \$500 to \$600 from January to December.

**What does this mean to you?**

This means that CHP+ will cover a child's dental costs up to \$600 each calendar year.

**The earlier the better**

Just a reminder – anyone placing rush “bulk orders” of CHP+ brochures, posters or applications needs to fax the order before Tuesday at 1:00 p.m. to ensure that they will be shipped that week. Orders placed after Tuesday will not be shipped until the following week.

**The CHP+ family has grown**

The team would like to congratulate Kari Smith, the CHP+ Regional Outreach Coordinator for Southwest Colorado. Kari gave birth to her first child, Ian James Bumpus, on May 25, 2007. Both mother and baby are doing well!

Kari will be out on maternity leave in July and August.



Ian James Bumpus, born May 25, 2007.

**What does this mean to you?**

If your organization is in the Southwest region, in one of the following counties - Alamosa, Archuleta, Chaffee, Conejos, Dolores, Gunnison, Hinsdale, La Plata, Mineral, Montezuma, Rio Grande, Saguache, San Juan or San Miguel - and you have any outreach or training needs, please contact Christine Dauchot at

[Email](#)

**Denver Metro Region – Denver, Jefferson and Park counties:**

Suzette Elledge  
303-909-2010

[Email](#)

**Southwest Region:**

Kari Smith  
(temporarily unavailable until September)  
970-759-0577

[Email](#)

**Northwest Region:**

Candice Talkington  
970-260-3880

[Email](#)

**Southeast Region:**

Mary Rivera\*\*  
719-251-1791

[Email](#)

**Northeast Region:**

Kathy Anderson  
970-526-2991

[Email](#)

**North Central Region:**

Nikki Smyrl Gross\*\*  
970-420-9058

[Email](#)

**CHP+ Customer Service**

1-800-359-1991\*\*

**CHP+ HMO Contacts:**

*CHP+ State Managed Care Network – Anthem\*\**  
1-877-523-8171

**Colorado Access\*\***

303-830-3558 3558 or [email](#) for assistance.

### Health Tip

#### CHP+ clears the air on secondhand smoke

*Submitted by Jan Moraczewsk with the Tobacco Education & Prevention Program, Larimer Department of Health & Environment*

According to the American Council on Science and Health each year an estimated 400,000 Americans stop smoking cigarettes because they no longer can, because they are dead. Not only are smokers themselves affected by tobacco usage but thousands more Americans are annually diagnosed with lung cancer and heart disease due to secondhand smoke. Children's lungs are still developing, making them especially susceptible to secondhand smoke. CHP+ understands that nothing comes before the health and safety of your children. Therefore, it is important for parents to understand the effects of secondhand smoke on children.

"Secondhand smoke is a dangerous and deadly reality leaving exposed children with long lasting effects such as serious coughing, wheezing, ear infections and even the induction of asthma," said Lieutenant Governor Barbara O'Brien. "We are committed to educating Coloradans about the seriousness and severity of smoking and the negative repercussions that it can have on innocent bystanders, often children. CHP+ is here to help children who have been indirectly harmed by secondhand smoke."

Secondhand smoke comes from the smoke given off by the end of a burning cigarette, cigar or pipe as well as the smoke exhaled from the lungs of a smoker. According to the American Lung Association more than 250 cancer causing, toxic chemicals are found in secondhand smoke making any amount of smoke exposure dangerous for children. Still, there are several popular myths surrounding secondhand smoke that attempt to justify the act.

#### **The TRUTH about the Distance Myth:**

If parents and children are in the same house, they share all of the air inside that home. Any secondhand smoke, anywhere in the home, becomes secondhand smoke everywhere in the home. Just because a cigarette is put out, it does not mean that the smoke is gone.

#### **The TRUTH about the Ventilation Myth:**

Smoking near an open window or dispersing the air with a fan will not significantly dissipate secondhand smoke. Ventilation does not rid a room or car of the chemicals in secondhand smoke, making it unhealthy for children.

#### **The TRUTH about the Odor Myth:**

Air fresheners and in-home air filters may take some of the odor away, but they cannot clean the air of secondhand smoke's many toxins. Even if homes were equipped with advanced air filtration systems they still would not keep the air smoke-free.

#### **The TRUTH about the Quit Myth:**

Quitting smoking is the best solution, however, if a family member smokes and they are not ready to quit, there is another way to provide a healthy, smoke-free environment for children. It only takes one step to go outside the home and car before lighting up.

The following are two suggestions to make stepping outside easier:

1-888-214-1101

#### **Denver Health Medical Plan\*\***

720-956-2100

#### **Kaiser**

#### **Permanente\*\***

1-800-632-9700

#### **Rocky Mountain Health Plans\*\***

1-800-346-4643

#### **Delta Dental\*\***

303-741-9300

or

1-800-610-0201

#### **MAXIMUS Contacts:**

CHP+ marketing and outreach operated by MAXIMUS

*MAXIMUS Manager of Marketing and Outreach for CHP+*

*Christine Dauchot*

303-830-3558

[Email](#)

#### **MAXIMUS Project**

#### **Director**

Sally Harmon

303-830-3550

[Email](#)

#### **The Bawmann Group**

#### **Contact:**

Media relations and advertising services for CHP+

*Vice President of Client Services*

*Tammy Stratton*

303-320-7790

[Email](#)

[Email](#)

#### **Colorado**

#### **Department of**

#### **Health Care Policy & Financing (HCPF)**

- A picture of your child on a cigarette pack can be a reminder that the health of children makes stepping outside worth it.
- To keep from smoking in the car, leave five minutes earlier to finish a cigarette outside before getting into the car.

### Test Your CHP+ Knowledge

Are you a CHP+ expert? Here are a few questions to put your CHP+ knowledge to the test. The answers can be found near the bottom of the newsletter.

1. Thanks to the passage of SB 07-211, starting July 1, 2007 applications need no longer include what?
2. Who is the CHP+ dental carrier for the upcoming year?
3. What is the change to the dental benefits?
4. Explain the truth about one secondhand smoking myth.
5. When should "bulk orders" for CHP+ marketing materials be placed?

### Community and Training Events

For more information about community and training events or to share news of a community event contact the Regional Outreach Coordinator in your area.

#### Northwest Region:

*July 6, 2007, 10:00 a.m. – 10:00 p.m.*

NightVision 2k7

Delta, Mesa and Montrose Counties

*July 6, 2007, 3:00 p.m. – 6:00 p.m.*

City Market Enrollment Event

Mesa County

#### Southeast Region:

*July 7, 2007, 8:00 a.m. - 12:00 p.m.*

Peak Vista Community Health Fair

El Paso County

*July 9 and 11, 2007, 7:30 a.m. – 1:00 p.m.*

Pueblo County Department of Housing and Human Services – TEFAP District

Pueblo County

*July 11, 2007, 3:00 p.m. – 6:00 p.m.*

Pueblo City-County Health Department Evening Immunization Clinic

Pueblo County

*July 13, 2007, 8:30 a.m. – 12:00 p.m.*

Child Find

Pueblo County

*July 14, 2007, 10:00 a.m. – 2:00 p.m.*

Northern Churches Care

El Paso County

*July 21, 2007, 7:30 a.m. – 4:00 p.m.*

Junior League CARE Fair

El Paso County

#### Contact:

*Public Information*

*Officer*

Joanne Lindsay

303-866-3144

[Email](#)

*Your feedback is important to us. If you have any suggestions for upcoming newsletters, please email [Tammy Stratton](mailto:Tammy.Stratton).*



## CHP+ Spotlight

We would like your help! If you know of community organizations doing great things for CHP+ please nominate them to be featured in the CHP+ Spotlight section. To make a nomination today, simply [send us an email](#). Please include your contact information, the name of the organization(s) you are nominating and the contact information for each organization, if available. Thank you!

### Marillac Clinic

Marillac Clinic in Mesa County is a non-profit, comprehensive health care facility, offering a wide range of health care services, including medical, dental, optical, medications and integrated mental health care. A sliding scale fee structure makes access to quality health care affordable for those who otherwise would have nowhere to turn. Marillac Clinic also serves Medicaid and CHP+ patients in their dental clinic. Each patient who seeks medical services from Marillac Clinic is screened to determine eligibility. In addition to screening for eligibility, Marillac eligibility specialists have received program and application assistance training through CHP+ Marketing and Outreach and they provide bilingual (Spanish and English) application assistance as needed to those who may qualify for CHP+ or Medicaid.

Marillac Clinic has found ways to overcome numerous challenges over past years. Mesa County has one of the highest rates of untreated tooth decay for children under five years old. Marillac provides yearly dental screenings to local schools, Headstart Programs, Migrant School Programs, community health events and participates in the nationally recognized Give Kids a Smile Week in February, which offers one day of free dental care for all kids. CHP+ has a dental benefit of \$600 per year. Many children require dental care plans that cost much more than \$600. Marillac Clinic offers the families who cannot afford the additional charges the option of sliding scale fees to help offset the balance to ensure all kids receive proper and complete dental care.

During Cover the Uninsured Week 2007, Marillac was instrumental in organizing and participating in five major events in Mesa County focused on enrolling kids and pregnant women on CHP+ and Medicaid as well as educating families about their own services. Additionally, Marillac hosts monthly community events in their waiting room, which include CHP+ and Medicaid information and application assistance. For more information about Marillac Clinic services, please call 970-255-1782 or visit their Web site at [www.MarillacClinic.org](http://www.MarillacClinic.org).

### Test Your CHP+ Knowledge – Check Your Answers:

1. Fortunately, due to the passage of SB 07-211 applications processed on or after July 1, 2007 no longer need to include the citizenship and identity documents required by HB 06-1023. The previous document requirements no longer apply to the CHP+ or the CHP+ Prenatal Program.
2. Delta Dental will be the dental carrier for CHP+ for the 2007-2008 year.
3. Starting on July 1, 2007, dental benefits for families will increase from \$500 to \$600 from January to December.

#### **What does this mean to you?**

This means that CHP+ will cover your child's dental costs up to \$600 each calendar year.

4. There are several incorrect myths surrounding secondhand smoke. Here are a few that have been outlined in this newsletter:
  - **Distance Myth:**  
If parents and children are in the same house, they share all of the air inside that home. Any secondhand smoke, anywhere in the home, becomes secondhand smoke everywhere in the home. Just because a cigarette is put out, it does not mean that the smoke is gone.
  - **Ventilation Myth:**  
Smoking near an open window or dispersing the air with a fan will not significantly dissipate secondhand smoke. Ventilation does not rid a room or car of the chemicals in secondhand smoke, making it unhealthy for children.
  - **Odor Myth:**  
Air fresheners and in-home air filters may take some of the odor away, but they cannot clean the air of secondhand smoke's many toxins. Even if homes were equipped with advanced air filtration systems they still would not keep the air smoke-free.
  - **Quit Myth:**  
Quitting smoking is the best solution, however, if a family member smokes and they are not ready to quit, there is another way to provide a healthy, smoke-free environment for children. It only takes one step to go outside the home and car before lighting up.
5. To ensure that rush "bulk orders" are shipped that week orders need to be made Tuesday morning before 1:00 p.m.

**To subscribe or unsubscribe from the newsletter:**

Send an email with "Subscribe" or "Unsubscribe" in the subject line to [chpplushighlights@morethanpr.com](mailto:chpplushighlights@morethanpr.com).

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